

# **Industry Best Warranty**



## LIFETIME WARRANTY INFORMATION













At **Dual-Life**<sup>™</sup> Company, we stand by every media product we put the **Dual-Life** name on. We do everything possible to ensure that the "Certified for Reuse" data media we provide is of the highest quality in performance and appearance. To ensure total satisfaction, we offer the best guarantee in the industry.

### **UNCONDITIONAL 90 DAY GUARANTEE:**

Returns of any **Dual-Life**<sup>™</sup> products will be accepted from the original purchaser for any reason and full refund provided up to 90 days from the date of original purchase. You can try Dual-LifeTM risk free.

#### **ONE YEAR PERFORMANCE WARRANTY:**

All data media products from **Dual-Life**<sup>™</sup> are warrantied by us to perform to industry standards, meet all normal operating requirements and meet or exceed all original specifications for one year from original purchase date. Tapes not meeting this criteria, as determined by **Dual-Life**<sup>™</sup>, will be promptly replaced at no charge. You can use it with confidence.

### LIFETIME PRODUCT WARRANTY:

All **Dual-Life**<sup>™</sup> branded data media products we sell are fully warrantied against defects in materials and workmanship to the original purchaser indefinitely. Any items found defective by **Dual-Life**<sup>™</sup> will be replaced for free of charge for as long as you own them.Quality you can depend on.

Products must be returned to seller for all **Dual-Life**<sup> $^{\text{TM}}$ </sup> guarantee and warranty remedies. Do not return **Dual-Life**<sup> $^{\text{TM}}$ </sup> media to the original manufacturer.

For complete warranty details, go to: www.dual-life.com